

Nottingham Community Housing Association Limited

134 Ashland Road

Inspection report

134 Ashland Road West
Sutton In Ashfield
Nottinghamshire
NG17 2HS

Tel: 01623516641
Website: www.ncha.org.uk

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20 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

134 Ashland Road is a 'care home'. The service is a residential home with 10 bedrooms, a large kitchen diner, communal areas, a laundry room and garden with seating. On the day of our inspection 9 people were using the service.

We found the following examples of good practice.

Visitors had been kept informed of changes to visiting arrangements. Clear guidance had been displayed for people on entering the building and hand washing was encouraged by staff on entering the building. Hand sanitiser, antibacterial wipes and face masks were available for all visitors.

Staff had been supported to shield where necessary. Staff shift patterns were changed to reduce the number of people going in and out of the home. Staff well-being was monitored through supervision.

People received care in their bedrooms for the first three weeks. Staff explained the virus to people using fun activities to engage people and pictures to help people understand the risks to them and the importance of good handwashing and social distancing.

The Registered manager knew how to arrange testing and had been keeping up to date with government guidance.

Staff wore appropriate PPE. Staff carried photos of themselves to show people who they were in case people became anxious of staff wearing masks.

Staff had received Covid19 related training internally and from external health professionals. This included first aid, infection control and how to put on and take off PPE safely. Guidance on handwashing and safe use of PPE had been displayed around the home to remind people of best practice.

An external company was contracted to clean the service daily. The Registered manager told us staff also carried out additional cleaning of high touch points like handles and switches throughout the day. Night cleaning duties were recorded and checked by the registered manager. People used their own equipment which was named to prevent cross contamination.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

134 Ashland Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.