

Priyas Limited

# Chardwood Rest Home

## Inspection report

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Date of inspection visit:  
16 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Chardwood Rest Home is converted property located in Pevensey Bay providing care and support for up to 15 older people including some people living with mild dementia and memory loss. There were 12 people living at the home at the time of the inspection.

Chardwood Rest Home was a small service and not purpose built. People were reminded to social distance when at all possible. During an outbreak at the home, people were supported to isolate in their rooms when they tested positive for Covid-19.

The provider was completing regular testing in line with current government guidance. There had not been any new admissions to the home for some time. However, the registered manager was aware of current admission procedures to be followed.

The provider had an infection control policy in place and a monthly Infection Prevention and Control (IPC) audit had been completed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Chardwood Rest Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. The provider had visiting procedures in place to prevent the spread of infection. However, this was not always consistently recorded or robustly enforced. The registered manager had not checked that two workman carrying out building work in the home were vaccinated or had tested negative before entering the home. Risk was mitigated as people had been removed from the area where work was taking place and this area was well ventilated. Appropriate checks were completed during the inspection and had been an oversight on that day.
- We were somewhat assured that the provider was using PPE effectively and safely. Staff were seen to be wearing and using PPE appropriately. Only one clinical foot operated waste bin was provided for staff in the laundry room. We discussed with the registered manager that a second bin was required to ensure staff did not have to walk through the communal areas carrying clinical waste. The registered manager informed us this would be put in place.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. The registered manager did not have a record to evidence they or staff had completed IPC or COVID-19 specific training. The registered manager told us staff had completed online training and were given regular updates and information shared regarding correct procedures to follow. However, this had not been recorded on the training matrix. The recently employed housekeeper working during the inspection, although very experienced, had not received any COVID-19 specific training. The registered manager informed us this would be addressed without delay.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care

homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.