

Apex Care Homes Limited

Crescent Nursing Home

Inspection report

12 The Crescent
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Bedfordshire
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Date of inspection visit:
27 January 2022

Date of publication:
11 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Crescent Nursing Home is registered to provide nursing care for up to 28 people with a range of physical and psychological needs, including dementia, mental health and learning disabilities. At the time of inspection, 27 people were living at the care home.

We found the following examples of good practice.

People could nominate three named visitors, and the essential care giver role was available in addition to this. Visitors were required to produce a negative rapid COVID-19 test prior to visiting their relative. Additionally, health declaration and temperature checks were completed. The essential care giver role included enhanced COVID-19 testing which was supported by staff.

External health and social care professionals, and visitors, evidenced COVID-19 vaccination status, and had to produce a negative rapid COVID-19 test before entering the care home. Furthermore, health declaration and temperature checks were completed. The only exception to this was for emergency workers, to ensure no delay of their review and care for people.

People were regularly monitored by staff for health changes, and a new clinical system had been implemented at the care home. This system allowed staff to escalate concerns directly with healthcare professionals, which led to people receiving a prompt review.

Personal protective equipment (PPE) was available at the care home, and guidance for PPE usage was displayed. Staff were observed to wear PPE correctly, and wore uniforms whilst at work. The registered manager had ensured ongoing training and competencies had taken place with staff, to confirm their safe use of equipment.

The care home was visibly clean and hygienic. Frequently touched areas, such as door handles and handrails, received enhanced cleaning. Robust cleaning schedules were in place which identified the cleaning products to use, and the required frequency of cleaning. Staff told us they had access to the required equipment, and cleaning products, to maintain a safe environment.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Crescent Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.