

Friend4Friend Limited

Sunnydale Care Home

Inspection report

35A Severn Road
Weston Super Mare
Avon
BS23 1DP

Tel: 01934645033

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18 March 2021

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21 June 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Sunnydale Care Home is a care home that provides accommodation and support for a maximum of five people. The property does not have a passenger lift so is only suitable for people who are able to use the stairs. At the time of the inspection, five people were using the service.

We found the following examples of good practice.

Safe practices were in place to support visits to the care home. Visitors booked an appointment and were greeted on arrival. Visitors were required to have their temperature checked and to confirm their current health status. They were asked to wash their hands and supported to put on the personal protective equipment (PPE) provided. This included aprons, masks and gloves. Visitors were also required to undertake a COVID lateral flow test (LFT) and wait for a negative result, before they started their visit.

All staff used the appropriate PPE in line with current government guidance. People also chose to wear face masks in communal areas. Social distancing measures were in place to protect people, for example everyone was careful not to cross on the stairs.

Staff had received training on the signs, symptoms and management of COVID-19. Training to don and doff PPE had also been completed by all staff. PPE was freely available.

There was an infection control policy and contingency plans in place that had been updated as guidance had changed. We found the home to be clean with regular cleaning taking place throughout the day.

People were supported to follow government guidance in place. People were also supported to keep in touch with relatives in ways that were meaningful to them, for example by phone and video calls.

Due to the layout of the building, it was not possible to use isolating, cohorting and zoning plans to manage the spread of infection. The registered manager told us they tried to mitigate the risks by increased cleaning of high-touch areas, having a rota for access to communal areas such as the kitchen and people staying in their rooms when necessary. People were supported by a dedicated and consistent small team of staff. In the event of an outbreak occurring, people would stay in their rooms and use call bells if they needed support.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sunnydale Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.