

The Grange (Shirebrooks) Limited The Grange Nursing and Residential Home

Inspection report

Field Drive Shirebrook Mansfield Nottinghamshire NG20 8BS Date of inspection visit: 26 November 2020

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Tel: 01424859859

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Grange is registered to provide accommodation and nursing care for older people and some people living with dementia. Accommodation is provided in one building. The Grange is registered for 50 people, at the time of the inspection 18 people were using the service.

We found the following examples of good practice.

- The service was closed to non-essential visits at the time of the inspection. Government guidance had been followed for any visitors to the service and relatives were kept informed about ongoing changes.
- People were supported to social distance and isolate in their bedrooms where appropriate. Staff handovers were conducted in large areas of the home, however, the staff room was small which made social distancing difficult during busier times of the day.
- People's needs were assessed prior to admission, including the difficulties some people may have with isolating. Care was planned to ensure people were given the support they needed, the registered manager worked with other agencies to ensure this was in the person's best interests
- Risk assessments were in place for individual people and the risks of catching COVID-19. Staff who maybe at risk of the virus had also received a risk assessment and the required measures put in place to reduce the risks.
- •Testing for people using the service and staff was carried out in accordance with the guidance. This meant any positive results could be responded to swiftly. The registered manager consulted outside agencies such as Public Health England to gain advice when needed.
- The domestic staff had completed additional cleaning, however these were not always recorded. After the inspection records for cleaning were updated.
- Policies in relation to infection control, admissions and staffing during COVID-19 had been completed. However, some areas needed updating to ensure they were inline with current practice. On the second inspection we found these had been amended to reflect current practice.
- •Guidance was displayed on how to use personal protective equipment [PPE]. Staff had received training in this area and had competencies to ensure they use it correctly.
- The first floor had been designated a Covid 19 positive section and all the required safety measure were in place. This meant that people using this part of the service would not be in contact with other people in the rest of the home.
- The designated scheme had its own staff group and access to all the required facilities so they could remain independent of the main home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



The Grange Nursing and Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The service had also been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

The IPC inspection took place on 26 November 2020 and was unannounced, a further inspection was competed on 7 January 2021 for the designated scheme which was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.