

St. Martin's Care Limited

Woodside Grange Care Home

Inspection report

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Date of inspection visit:
07 January 2021
29 January 2021

Date of publication:
05 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodside Grange Care Home is a residential care home providing personal and nursing care for up to 121 people. The home supported people with varied needs in six areas, spread across three floors in a purpose-built building. This included older people, people living with a dementia and people with a learning disability or autism. Eighty-five people were using the service when we inspected.

The service had prepared an area as a designated setting which could accommodate up to ten people with a positive Covid-19 status.

We found the following examples of good practice.

The provider and manager had made changes to the environment so people who were discharged from hospital could enter the home separately. They had arranged the home into zones to avoid cross-contamination and put up clear signage to alert staff they were about to enter a 'red zone' (an area where people were COVID positive).

The provider and manager had put robust plans in place to ensure people admitted to the service with COVID-19 were cared for safely. Careful thought had gone in to how food would be safely transported and how contaminated laundry would be handled. Colour coded bedding, towels and crockery had been purchased for the 'red zone' to avoid the risk of these items being used in any other area of the home.

The home was very clean and tidy. Enhanced cleaning schedules were in place which included regular cleaning of touch areas such as handrails and door handles to reduce the risk of cross infection.

Only essential visits would be taking place in the 'red zone', for example a relative of a person receiving end of life care. Visitors would be required to complete a health questionnaire before visiting the home. Temperature checks were to be completed on arrival and PPE (personal protective equipment) was available for all visitors. Alternatives such as video calls would be arranged for families who could not visit.

There was a detailed infection prevention and control policy in place and regular checks were completed. Staff had received training in the appropriate use of PPE and infection prevention and control training. Information was displayed throughout the home to remind staff how to use PPE correctly and how to prevent the spread of infection.

There was a plentiful supply of PPE and additional PPE stations had been placed in the 'red zone' to ensure staff had safe and easy access. Clinical waste bins were in place for the safe disposal of used PPE.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodside Grange Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 7 and 29 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.