

Heltcorp Limited

Rotherwood Care Home

Inspection report

Doncaster Road
East Dene
Rotherham
South Yorkshire
S65 2DA

Tel: 01709820025

Date of inspection visit:
21 January 2022

Date of publication:
24 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Rotherwood Care Home provides residential care to older people with a range of support needs, including living with dementia. The service is registered to provide a service for up to 28 people. At the time of our inspection there were 25 people using the service.

We found the following examples of good practice.

The provider had a process in place to enable relatives to visit their family members in a safe way and in line with government guidance. The service booked visitors in at a time that suited people and was spaced out, to help with maintaining social distancing. People were also supported to keep in touch with their relatives by social media, video and telephone calls.

Professional visitors were required to show a negative lateral flow test and evidence of COVID-19 vaccination. Visitors had their temperature taken in the entrance area to ensure they did not show symptoms of illness.

Infection prevention and control measures were in place and staff understood how to prevent the spread of infection. Staff had completed training in hand hygiene and donning and doffing personal protective equipment. Staff wore personal protective equipment as required by the current guidance.

People using the service and staff took part in the home's testing programme. This enabled the provider to take swift action to prevent the spread of infection if anyone tested positive for COVID-19.

Staff had access to cleaning products, and high touch areas such as door handles and handrails were cleaned regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rotherwood Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

Prior to the inspection we received information of concern about the visiting arrangements at this service.

- The provider was facilitating visits for people living in the home in accordance with current guidance and we did not identify any concerns.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.