

Oakley Lodge Care Home Ltd

# Oakley Lodge Care Home (57)

## Inspection report

57 Oakley Road  
Luton  
Bedfordshire  
LU4 9PX

Tel: 01582613656

Date of inspection visit:  
25 January 2022  
28 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Oakley Lodge Care Home (57) is a care home providing personal care to people with learning disabilities and autistic people. Each person has their own en-suite bathroom and there is a shared lounge, dining area and kitchen. There is a shared garden. At the time of the inspection there were three people living at the service.

The service was supporting visits to the home inside and in the garden, as well as people being able to visit friends and family outside of the home. In-between visits people were supported to use video calls to keep in touch.

People had individual needs assessed in relation to COVID-19 and visiting and the impact of any resulting restrictions and how these would be supported.

There were systems in place to minimise the risk of COVID-19 being spread in the home. These included, asking visitors screening questions, checking results of lateral flow tests, sanitising, wearing Protective Personal Equipment (PPE) such as masks and checking the COVID-19 vaccinations status of professional visitors.

Staff were part of a regular testing regime and people, who could not tolerate testing, were checked daily for signs and symptoms of COVID-19.

There were processes in place for isolating people who were COVID-19 positive or suspected to be and this included separating laundry and mealtimes.

The service was clean and tidy and free from any mal odours. There were detailed cleaning schedules in place for day and night staff and these were signed off by staff once completed.

The service had a stock of PPE and staff confirmed they had access to plenty of PPE. There was clear signage about hand hygiene and COVID-19 measures at the front of the house.

Staff had received training on IPC and COVID-19 and told us they felt supported by the registered manager if they needed support.

The service was supported by other health professionals such as the Clinical Commissioning Group (CCG) and IPC nurse and local GP, should they need advice.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Oakley Lodge Care Home

## (57)

### **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The providers approach to visitors was in line with current government guidance. Some relatives told us they did not yet visit the home but explained this was their choice due to concerns about COVID-19 and not a restriction in place by the provider.
- Other relatives explained they were planning to arrange visits for the coming week. Relatives told us that the provider supported people to be able to have overnight visits at their relative's house and measures for testing were in place to safely support this.
- Relatives who were unable to visit the service due to their own health conditions, told us the provider arranged for people to go to them instead so they could maintain their relationship.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.