

Shotley Park Homes for the Elderly Limited

Shotley Park Residential Home

Inspection report

Shotley Park
Shotley Bridge
Consett
County Durham
DH8 0TJ

Tel: 01207502052

Date of inspection visit:
01 December 2020

Date of publication:
14 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Shotley Park Residential Home provides personal care and accommodation for up to 44 people, some of whom are living with dementia. At the time of the inspection the service supported 22 people.

We found the following examples of good practice:

- Systems were in place to prevent people, staff and visitors from catching and spreading infections. The home supported people and staff as far as possible with social distancing.
- Staff had undertaken training in putting on and taking off personal protective equipment (PPE) and other relevant training.
- Staff were observed wearing appropriate PPE at all times. Suitable supplies of PPE were readily available.
- Staff supported people's social and emotional wellbeing. People and their relatives were supported to keep in contact using a range of technology and regular newsletters.
- The home was clean and additional cleaning of all areas and frequent touch surfaces was being carried out.
- National guidance was being followed which meant that due to current local restrictions, only essential health and compliance visits could take place at the time of the inspection. When visits recommenced, plans were in place to safely manage visits in accordance with national guidance. Visits would be staggered to allow for additional cleaning and were by appointment only.
- The home was following national guidance for anyone moving in. Staff worked with people and their relatives to ensure they were aware of self-isolation procedures. People were supported to understand the pandemic and the need for infection prevention and control (IPC) measures, such as staff wearing face masks.
- The registered manager spoke positively about the hard work and dedication of the staff, which had helped to minimise the impact of the pandemic on people's health and wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Shotley Park Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 1 December 2020 and was announced. The service was given 24 hours' notice that we would be inspecting.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.