

Beenstock Home Management Co. Ltd

# Beenstock Home

## Inspection report

19-21 Northumberland Street  
Salford  
Greater Manchester  
M7 4RP

Date of inspection visit:  
11 March 2021

Date of publication:  
19 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Beenstock Home is a purpose built residential and nursing home which provides nursing, personal care and accommodation for the Orthodox Jewish community. The home also provides a domiciliary care service to people who reside in flats located predominantly on the ground floor. The home is registered to provide a regulated activity for up to 26 people. At the time of inspection 25 people were living at the home, however, only 20 were in receipt of regulated activity.

We found the following examples of good practice.

Robust processes were in place for any essential visitors to the home. This included completion of a risk assessment, temperature check and lateral flow device (LFD) test.

Contact with relatives had been maintained throughout the pandemic. The home had ensured any changes to visiting guidance was communicated, with a code of conduct provided for relatives to follow. Screened indoor visiting had been facilitated via an appointment system in line with local and government guidance. Alongside these, the home had supported contact through video and telephone calls, window and balcony visits.

The home was ready to support the reintroduction of internal visits for one named individual per person. Staff training in LFD testing had been completed, with a file set up in which to document each nominated visitor, along with their pre-visit LFD test results. A separate testing and meeting room had been created, which could be accessed via an external door. The meeting room had ensuite facilities, to ensure visitors did not have to access any other part of the home.

The home had robust cleaning procedures in place, which had been increased in response to the pandemic. Frequent touch points had been cleaned up to four hourly, more often during any religious festivals, when people tended to move around the home more often. Infection control audits had been completed monthly, alongside regular spot checks, to ensure best practice was maintained.

The home had a plentiful supply of PPE, which was worn correctly and consistently by staff. Staff travelled to work in their own clothes, changing into their uniform on arrival and putting on PPE. Staff had completed both internal and local authority training in infection control and the safe use of PPE.

People's ability to safely practice their faith had been supported through the building of a Shul, which was adjoined to the current premises. This meant people did not have to leave the grounds to attend their local Synagogue, thereby reducing the risk of infection. The home's activity programme had been amended, with a focus on exercise, due to people not being able to access the community. This included a weekly therapy bike competition.

Where possible, changes had been made within the home to promote social distancing, including spacing

chairs in communal areas, such as the lounges and dining room and introducing 'bubbles' at mealtimes. Isolation, cohorting and zoning had been used effectively, to manage any cases of COVID-19. Staff continued to be allocated to specific areas of the home to minimise risk and cross contamination.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Beenstock Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.