

Newbold Verdon Medical Practice

Inspection report

St Georges Close
Newbold Verdon
Leicester
LE9 9PZ
Tel: 01455822171
www.newboldandbosworthgps.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Overall summary

We carried out an announced GP focussed inspection of Newbold Verdon Medical Practice on 16 December 2020, due to concerns we had received around Do Not Attempt Cardiopulmonary Resuscitation forms for patients nearing the end of their life. The inspection was undertaken remotely and included reviewing evidence of the provider's clinical system of patients' records.

The patient records which were reviewed showed evidence of comprehensive advanced care plans and DNACPR plans for patients. We found these were regularly reviewed by the practice and included discussions with patients' relatives and carers when appropriate.

The practice had responded to the concerns and they had taken action to ensure patients were not at risk.

This report was created as part of a pilot which looked at new and innovative ways of fulfilling CQC's regulatory obligations and responding to risk in light of the Covid-19 pandemic. This was conducted with the consent of the provider.

Population group ratings

Older people	Not inspected	
People with long-term conditions	Not inspected	
Families, children and young people	Not inspected	
Working age people (including those recently retired and students)	Not inspected	
People whose circumstances may make them vulnerable	Not inspected	
People experiencing poor mental health (including people with dementia)	Not inspected	

Our inspection team

The inspection was conducted by a CQC inspector and a National Clinical Advisor for CQC.

Background to Newbold Verdon Medical Practice

Newbold Verdon Medical Practice is a six partner practice which provides primary care services to approximately 11000 patients under a General Medical Services (GMS) contract.

The practice is situated in Newbold Verdon, Leicestershire with a branch practice at Bosworth, Leicestershire. Both are in purpose-built buildings and are accessible to patients with wheelchairs and those with limited mobility. There is a large car park at both sites with disabled spaces available.

Services are provided from Newbold Verdon Medical Practice, St Georges Close, Newbold Verdon LE9 9PZ and Market Bosworth Surgery, Back Lane, Market Bosworth CV13 0LD.

The practice consists of six partners (three male and three female). The nursing team consists of three advanced nurse practitioners, three practice nurses and four health care assistants (HCAs). Two of the HCAs have dual roles, one covering reception duties and one working in the dispensary. The dispensary has two dispensers and two administrative staff who are also able to assist in the dispensaries. The practice has a practice manager and an assistant practice manager supported by eight clerical and administrative staff who support the day to day running of the practice. Both sites have a dispensary that dispense to approximately 4500 patients.

The practice has a lower than average number of patients aged 0 to 44 years of age and higher than average number of patients over 45 years of age. The practice has lower than average deprivation and sits in the second least deprived centile.

The practice lies within the NHS West Leicestershire Clinical Commissioning Group (CCG). A CCG is an organisation that brings together local GPs and experienced health professionals to take on commissioning responsibilities for local health services.

The main practice at Newbold Verdon is open between 8am and 6.30pm Monday to Friday. Appointments are from 8am to 6pm Monday to Friday. The branch surgery at Market Bosworth is open 8am to 5.30pm other than Monday when it opens until 6pm. Extended hours are provided at the Newbold Verdon site with a surgery on Saturday morning from 8.30am to 11.30am with both on the day and pre bookable appointments available. Both of the surgeries close for one hour at lunch 12.30pm to 1.30pm. Patients can attend either site.

When the practice is closed patients are able to use the NHS 111 out of hours service.