

Unlimitedcare Limited

Belvedere Care Home

Inspection report

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28 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Belvedere Care Home is a residential care home providing accommodation and personal care to older people. The service can support up to 38 people in one purpose-built building. Bedrooms comprised of 20 single bedrooms and 16 double bedrooms, all of which had en-suite facilities, spread over three floors. There was a lift to access the first and second floor. People had access to a number of communal areas, including quiet spaces and a garden. At the time of this inspection visit there was 27 people living at the home.

We found the following examples of good practice.

Belvedere Care Home had comprehensive policies and procedures to manage any risks associated with the Covid 19 pandemic. This included the management of people with a COVID-19 positive diagnosis. The policies and procedures were updated regularly following any changes in national guidance.

Plans were in place to ensure people receiving care could keep in touch with their loved ones through telephone, video calls and window visits. A visiting pod had opened in early December which was used regularly until the most recent lockdown restrictions were put in place.

Weekly telephone calls were provided to resident's next of kin or designated person to update them on the health wellbeing of their relative and update them on the visiting restrictions in place in accordance with national requirements.

A programme of regular Covid 19 testing for both resident and staff was implemented, and appropriate action taken to mitigate the risk to others when an infection was identified.

Staff had all received training in infection prevention and control, Covid 19, handwashing and the wearing of personal protective equipment (PPE). We observed staff to be wearing the correct PPE throughout the inspection.

Regular infection prevention and control (IPC) audits were undertaken, with daily walk around checks to ensure standards of health and safety and cleanliness of the home were maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Belvedere Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.