

Cavendish Residential Care Homes Limited

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Inspection report

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Date of inspection visit:
18 March 2021

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23 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Cavendish Care Home provides accommodation and personal care for up to 21 people, some of whom may be living with dementia and/or a physical disability and/or a sensory impairment. CQC regulates both the premises and the care provided. At the time of inspection, there were 15 people using the service. The layout of the building, including use of rooms had been adapted to take account of COVID-19 regulations.

We found the following examples of good practice:

The arrival and departure of visitors was managed to ensure minimum risk of contact with staff and people who lived in the home.

The home recently introduced an electronic signing in and out procedure for each person entering and leaving the home, including staff, visitors and healthcare professionals.

Staff made the best use of communal areas, by altering the layout of furniture to ensure a safe distance was maintained.

Staff adapted their communication needs for people with hearing difficulties.

Staff made the best use of limited space to be creative with the placement of stations for Personal Protective Equipment (PPE).

The system for staff testing and recording had been streamlined to improve efficiency and to ensure that all results were recorded centrally and in a timely manner.

All staff who worked in the home agreed to take part in the testing programme.

Training records evidenced that staff received recent IPC training.

The registered manager felt very supported by colleagues in the wider organisation.

Where staff members had tested positive for COVID-19, there was evidence to show that the home's policies and procedures were followed and recorded.

The designated COVID-19 champion was given protected time to organise and record test results.

The COVID-19 champion was responsible for receiving up to date information and disseminating to staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.