

LVNH Limited

Lakeside View Nursing Home

Inspection report

68-69A Promenade
Southport
Merseyside
PR9 0JB

Tel: 01704545054

Date of inspection visit:
03 February 2021

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24 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lakeside View Nursing Home is a residential care home registered to provide accommodation, personal and nursing care to up to 49 people. At the time of this inspection there were 33 people living at the home.

We found the following examples of good practice:

- Staff donned, doffed and disposed of personal protective equipment (PPE) safely and in line with the relevant guidance. Throughout our inspection staff were wearing the required levels of PPE and maintaining social distancing as much as possible.
- Visiting was suspended at the time of this inspection but a designated room with appropriate infection prevention and control measures had been set up enabling safe visiting. Relatives were also supported to safely visit their loved ones in exceptional circumstances, such as when people were receiving end of life care.
- Staff and people living at the home were tested regularly for COVID-19.
- Staff at the home had used the layout of the building effectively to implement isolation, grouping of staff and people living at the home and zoning when necessary minimising the risk of transmission of infection in the home.
- Staff had made changes to the layout of the communal areas in the home to support social distancing and ensure people were as safe as possible when using these areas.
- The provider had arranged additional staffing support, when necessary, to assist people when they had to isolate.
- The home was clean and hygienic. Frequent cleaning was carried out throughout the day ensuring good standards of hygiene and cleanliness were maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lakeside View Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up-to-date.