

HC-One Limited

Oakland (Rochdale)

Inspection report

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11 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oakland (Rochdale) is a residential care home providing accommodation and personal care for up to 35 people aged 65 and over, some of whom live with dementia. 34 people used the service at the time of this inspection.

We found the following examples of good practice.

Robust procedures were in place before any person was allowed access into the care home.

The provider had recently updated its Infection Prevention and Control (IPC) staff competency assessment framework. Records indicated Oakland (Rochdale) had achieved 96% compliance.

Two members of staff took a lead role in championing good IPC practice across the home.

Individual risk assessments had been completed to ensure that wherever possible, people's rights and freedoms were respected and valued.

Those with Essential Care Giver status continued to have unrestricted access into the care home. This also included visiting access to those people who were very unwell and/or nearing the end of life.

Whilst outbreak restrictions were in place, YouTube broadcasts were utilised which meant entertainment and exercise classes could continue. These events were 'live' and interactive which meant people were able to fully participate.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oakland (Rochdale)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.