

Sevaline Care Homes Limited

# Hurstead House Care Home

## Inspection report

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Date of inspection visit:  
26 January 2021

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01 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

About the service.

Hursthead House is a residential care home providing nursing and personal care for up to 22 people.

Accommodation was provided in one single adapted building.

We found the following examples of good practice

- There was clear signage displayed about the covid outbreak and families were kept updated about their relatives health.
- National guidance was followed on the use of personal protective equipment (PPE) and the service had sufficient stock.
- Temperature checks were undertaken prior to entry. National lockdown measures on visiting were in place at the time of the inspection. We noted that although the service had visitor risk assessments, they were not being completed. Following the inspection we received confirmation that these had been implemented.
- There was good ventilation with windows open in the home and the provider had invested in an air purifying machine.
- The service had appointed an infection control and prevention lead and had increased staffing levels for domestics.
- Staff and residents were taking part in regular covid 19 testing and the vaccination programme.
- The registered manager was following current admissions guidance.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hurstead House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 January 2021 and was unannounced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured following on from inspection that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning records had not always been consistently completed, including the cleaning of high touch areas such as handrails. IPC audits were not routinely taking place. The provider gave reassurances that these would be implemented and explained new domestic staff were in place and cleaning hours had been increased.

We have also signposted the provider to resources to develop their approach.