

Garton Care Limited

Faith House Residential Home

Inspection report

Station Road
Severn Beach
Bristol
BS35 4PL

Tel: 01454632611

Date of inspection visit:
12 January 2022

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03 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Faith House Residential Home provides personal care and accommodation for up to 10 older people. At the time of our inspection there were nine people living at the home.

We found the following examples of good practice.

There was a clear process for visitors, which included a temperature check and the wearing of PPE. They were required to take a lateral flow COVID-19 test with a negative result before entering. Where people were isolating the use of phone calls were utilised to promote contact with family members.

Visitors were required to leave their contact details as part of a track and trace. They were required to complete a risk assessment and had to show a negative lateral flow test. The vaccination status was checked for health and social care professionals and contractors. This was in line with legislation that had come into effect in November 2021.

People were supported to see friends and family in accordance with government guidance. People and their relatives had been asked who their named visitors would be. The registered manager kept a list of these names. We asked people if they had regular contact with loved ones. People told us, "Yes my family visit me" and "My daughter visits me. I can also use the phone to speak to her if she cannot visit".

There was ongoing enhanced cleaning of the home, this included of high touch point areas. A daily cleaning schedule was in place along with a deep cleaning schedule.

The home took part in regular testing for COVID-19. The registered manager maintained an audit of the dates staff and people were last tested. The registered manager showed us a spreadsheet they had in place with the dates staff had received vaccinations. This showed the director, registered manager and staff were double vaccinated. Some staff had received booster vaccinations and others planned to have this when they were able to. Two staff had showed proof of vaccine exemption. Risk assessments were in place.

The deputy manager told us they had experienced some workforce pressures due to unplanned sick leave of staff. This was not related to illness caused by COVID-19. The home was recruiting for three 21 care hours posts. This had not had an impact on the home or people's care as staff were willing to pick up overtime. We spoke with the three staff on duty. They told us, "We are a good team and pick up extra hours to help" and "We plan rotas and muck in to get everything covered".

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Faith House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about the vaccination status of staff that worked at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.