

Mr & Mrs J T Orley

Wordsley House

Inspection report

10 Westbourne Road
Hartlepool
Cleveland
TS25 5RE

Tel: 01429293554

Date of inspection visit:
26 February 2021

Date of publication:
06 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Wordsley House provides accommodation and personal care for up to eight people. The service supports younger and older adults, some of which were living with mental health needs. At the time of inspection six people were using the service.

We found the following examples of good practice:

- All visitors had to answer a range of relevant questions and undergo a temperature check before entry. There were ample stocks of personal protective equipment (PPE) and handwashing facilities available.
- Staff supported people to use technology to maintain contact with families and friends.
- Staff had completed specific COVID-19 training, including the correct use of PPE.
- The registered manager told us both people and staff underwent regular COVID-19 testing in line with government guidelines. The frequency of tests was in line with current guidance.
- The home was clean and hygienic. Daily cleaning schedules were in place to ensure more frequent cleaning was completed including frequently touched surfaces.
- Appropriate cleaning products were used to reduce the risk of infection spreading.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wordsley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced. We gave the provider 24 hours' notice of our visit.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We found some further improvements could be made regarding waste disposal and the storage of PPE, so we have also signposted the provider to resources to develop their approach.