

Westwood Lodge Ltd

# Westwood Lodge Care Home

## Inspection report

7 Bentinck Villas  
Newcastle Upon Tyne  
Tyne And Wear  
NE4 6UR

Tel: 01912733998

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12 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Westwood Lodge is a care home, providing care for up to 44 people with nursing and personal care needs. At the time of the inspection there were 39 people living at the service including people living with dementia and drug and alcohol misuse conditions.

We found the following examples of good practice.

The provider was facilitating visits for people who used the service safely. People who were going out were encouraged to wear masks while in public places.

The service was clean. Enhanced cleaning was being carried out including frequent touch points such as handrails and door handles.

People were encouraged to be socially distant from each other when in communal areas. Staff worked on set floors of the service to help stop the transmission of infection between people.

An infection prevention specialist had recently visited the service, the registered manager had acted on their advice for improvements in infection control practises.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Westwood Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Recent infection control training had not been undertaken by staff, however staff demonstrated good infection control practises. We have signposted the provider to resources to develop their approach.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.