

Fonthill Care (Harry Park) Limited

# Fonthill House

## Inspection report

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22 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Fonthill House is a purpose built nursing and residential care home. The home accommodates up to 64 people in one spacious, two storey building.

We found the following examples of good practice.

- The service was receiving professional visitors to the service with robust infection control procedures in place. Visitors were received into the reception area on arrival where they were provided with guidance, personal protective equipment (PPE) and a health screening was completed. Each visitor had their temperature checked by staff.
- At the time of our inspection, visits had been temporarily suspended due to an outbreak of COVID-19 at the service. This suspension was lifted shortly after our visit. Plans were in place to facilitate garden visits in designated areas. Visits were to be by appointment only, with times allocated to avoid potential infection transmission with other visitors and to enable the visiting area to be cleaned between visits. Visitors were to be provided with a rapid test for COVID-19, guidance and personal protective equipment (PPE). The provider was in the process of assessing communal areas within the service, following recent government guidance, to facilitate indoor visits.
- PPE donning and doffing stations were available throughout the service, with PPE supplies available outside each person's bedroom. The provider had made the decision to use enhanced PPE (above levels in current guidance) following their assessment of risk at the service. Guidance and information for staff, with detailed safe systems of work, were in place. Staff had received training on how to don, doff and dispose of the additional items of PPE they were wearing. In addition, a 'PPE Champion' had been identified in the staff team who, alongside 'PPE buddies', ensured that staff were supported to safely use the enhanced PPE.
- The service was engaged in the routine testing scheme, with all staff and people living at the service being tested for COVID-19 on a regular basis.
- The provider had developed policies and procedures in response to the COVID-19 pandemic. Management oversight and daily checks, alongside regular infection prevention and control audits were in place.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Fonthill House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.