

# Parkcare Homes (No.2) Limited

# New Stead House

## Inspection report

Kirkleatham Street  
Redcar  
North Yorkshire  
TS10 1QR

Tel: 01642485014

Date of inspection visit:  
13 January 2022

Date of publication:  
21 January 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

New Stead House is operated by Parkcare Homes (No. 2) Limited and is located in Redcar, North Yorkshire. The service provides 24-hour residential care for people living with autism and is registered with CQC to provide support for a maximum of 17 people. The location comprises of 17 en-suite bedrooms, communal areas, transitional living apartments, sensory room and gardens. At the time of our inspection, the location had a registered manager in post.

We found the following examples of good practice.

- ☐ The service had implemented a comprehensive visitor declaration form, which all visitors and visiting professionals were required to complete before entry into the care home. This form ensured all visitors had provided adequate evidence to staff of a recent negative COVID-19 test and their current COVID-19 vaccination status, and provided a record of their contact information in case this was required by NHS Test and Trace.
- ☐ Staff used social stories to help increase residents' awareness and understanding of COVID-19, which helped to reassure residents as to why staff may need to wear certain PPE and helped inform residents of the importance of COVID-19 vaccinations.
- ☐ Staff had focused on sharing additional health promotion information with residents, and had worked to further help improve residents' nutrition intake.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# New Stead House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on Thursday 13 January 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.