

# Quay Court (Care Centre) Limited

# Kahala Court

## Inspection report

Embankment Road  
Kingsbridge  
Devon  
TQ7 1JN

Tel: 01548852520  
Website: [www.devoncaregroup.co.uk](http://www.devoncaregroup.co.uk)

Date of inspection visit:  
10 February 2021

Date of publication:  
10 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Kahala Court is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. Kahala Court is registered to accommodate up to 32 older people in one adapted building. Nursing care is not provided by staff at Kahala Court. This is provided by the community nursing service. At the time of this inspection in February 2020 there were 27 people living in the home.

We found the following examples of good practice.

The provider was following best practice guidance in terms of ensuring visitors to the home did not introduce and spread Covid19 providing good information and support for all.

Staff were adhering to Personal Protective Equipment (PPE) and social distancing guidance. People were supported to see their visitors in the specially designed pod or when this was not possible people were supported to speak to their families on the phone or via video call.

The provider had a clear policy designed for people who were admitted to the home from the community or from hospital.

Staff had completed training, including IPC training, handwashing training and donning and doffing training. Regular and frequent spot checks and competency checks were made to ensure staff continued to follow best practice guidance. Staff were trained and knew how to immediately isolate individuals with symptoms to avoid the virus spreading to other residents and staff members. All staff in high risk groups have been risk assessed, and adjustments have been made. Plans are in place to protect vulnerable staff in the event of an outbreak.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Kahala Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced.

# Is the service safe?

## Our findings

We were assured that the provider was meeting shielding and social distancing rules.

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.