

Brendoncare Foundation(The) Brendoncare Park Road

Inspection report

Park Road
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Hampshire
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05 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Brendoncare Park Road is a care home which provides accommodation and personal care to up to 49 older people, some of whom live with dementia. □

We found the following examples of good practice:

- Visitors were tested for Covid 19. If negative, visitors could prearrange a visit appointment where they had to wear PPE and use hand sanitiser. A visitor's room had been created with direct access from the outside. Social distancing was maintained due to the layout of the room. Visits were co-ordinated and managed by a designated staff member and were for half an hour with time before and after for a thorough clean and disinfect of the room. Letters were sent to relatives to inform them of any changes to procedures. People were encouraged and supported to have video and phone calls with their relatives.
- Risk assessments had been carried out for people and appropriate action taken to shield or measures put in place to mitigate the risks. The home was split into three 'households'. People stayed in their own areas of the home with regular staff and went to the activities room with people from their own area of the home.
- People's temperatures were taken twice daily and observations for other signs were carried out using Restore 2, a standardised assessment tool for monitoring health.
- A whole home testing system was in place. Staff were tested every week. Staff testing positive or symptomatic isolated for 14 days. People were tested every 4 weeks. If tested positive or symptomatic, they would be isolated in their rooms and barrier nursed. Risk assessments had been carried out for all staff. Staff had been supported to shield where necessary. The company topped up any wages above the 80% furlough payment to support staff financially.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that people were protected by the prevention and control of infection.

Inspected but not rated

Brendoncare Park Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 5 November 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.