

Methodist Homes

# Berwick Grange

## Inspection report

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03 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Berwick Grange is a care home providing personal and nursing care to older people, some of whom were living with dementia. At the time of the visit there were 38 people living in the service. The service can support up to 52 people.

We found the following examples of good practice.

Effective systems were in place to ensure staff and visitors followed government guidelines for wearing Personal Protective Equipment (PPE). Screening questions and a temperature check were standard requirements for all visitors. Staff supervised all essential visitors to ensure social distancing and IPC guidelines were followed.

People were supported to maintain contact with their relatives in different ways including screened visits and video calls. The service had outside facilities for garden visits when appropriate.

All staff were trained in safe IPC practices. We observed staff wearing appropriate PPE and plentiful supplies were available at designated stations around the home.

People admitted to the service were supported following government guidance on managing new admissions during the COVID-19 pandemic. A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. There had been a good uptake of residents receiving the COVID-19 vaccine.

Enhanced cleaning took place daily. The environment was clean and hygienic.

The service had plans in place and knew how to respond to an outbreak of infection to ensure the safety of people and staff.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Berwick Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.