

Panaceon Healthcare Ltd

Chapel View Care Home

Inspection report

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Date of inspection visit:
17 November 2020

Date of publication:
27 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Chapel View is a residential care home which provides accommodation and personal care for a maximum of 39 people. At the time of the inspection 31 people were using the service. Care is provided in one adapted building. Many of the people in the home are living with dementia.

We found the following examples of good practice.

The premises were clean and well-maintained. Staff followed cleaning schedules to ensure all areas of the home were regularly cleaned, including high touch areas such as door handles and light switches.

The service had a specific unit to be used as a designated setting for people with a positive COVID-19 result. The registered manager had identified routes for movement on and off the unit and designated staff for the unit who would not move between units to reduce the risk of transmission.

All rooms had an en-suite toilet and wash basin. Staff understood the need and frequency for enhanced cleaning schedules for all communal areas and bedrooms in the unit to prevent the transmission of infection.

Staff had received training and understood their responsibilities in relation to infection prevention and control.

Risk assessments for people who used the service, staff, visitors and professionals had been undertaken. Staff had the necessary PPE and the management team undertook spot checks and observations to ensure staff used it correctly.

The management team were on call out of hours to support staff. They understood their responsibilities to monitor the quality and safety of the service to ensure people who used the service and staff were safe during the pandemic.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures.

Inspected but not rated

Chapel View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 04 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.