

Aspects 2 Limited

Apperley House

Inspection report

97 Gloucester Road
Tewkesbury
Gloucestershire
GL20 5SU

Tel: 01684292658
Website: www.aspects2.co.uk

Date of inspection visit:
26 January 2022

Date of publication:
02 March 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Apperley House is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Apperley House can accommodate up to ten people and a separate house next door and known as Malvern Crossing can accommodate up to seven people. People who live at the home have learning and physical disabilities. At the time of the inspection, there were sixteen people living at Apperley House.

We found the following examples of good practice.

- The service had systems in place for safe visiting to allow people to see and speak to their friends and relatives. People were also supported to spend time in the community.
- The service was following best practice guidance to prevent visitors to the home spreading COVID-19 infection. The provider had a detailed management of visitors' protocol in place.
- Clear plans were in place for those who may be required to self-isolate. For those people who may struggle with isolation additional support would be provided.
- Staff had received training in the use of Personal Protective Equipment (PPE). The service had PPE stations for staff to don and doff (put on and take off) Personal Protective Equipment (PPE). Our observations during the inspection confirmed staff were adhering to PPE and social distancing guidance.
- The provider had ensured staff who were more vulnerable to COVID-19 had been assessed and plans were in place to minimise the risk to their health and wellbeing. The service informed us that they have provisions to support the wellbeing of staff through assistance with mental health and award schemes.
- The provider's systems and processes for managing COVID-19 had been reviewed and kept up to date.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Apperley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26st January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

People were supported to see their families in accordance with their preferences and in line with government guidance. Virtual contact supported bespoke visiting at the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.