

St. Gregory's House Limited

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Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Gregory's House Limited is a residential care home providing personal and nursing care for up to 30 older people. The home is a large detached three storey Victorian property that has been extended for its purpose. At the time of the inspection there were 16 people using the service.

We found the following examples of good practice.

The home was visually clean, clutter free and tidy and the staff team kept the home clean and hygienic. Frequently touched surfaces were cleaned regularly throughout the day to reduce the risk of infection. Robust cleaning schedules were in place and cleaning schedules for deep cleaning of rooms and communal stations were listed and with guidance on suitable cleaning products.

Staff were trained in infection prevention and control and using Personal Protective Equipment (PPE). The provider had sufficient quantities of PPE, the PPE stations were well stocked and appropriate IPC posters were in place. All staff were adhering to bare below the elbows, their uniforms were clean and smart, all seen wore appropriate PPE and practised good hand hygiene.

The provider had increased the number of infection control 'link' staff to provide a staff resource for infection control advice and best practice. Staff levels were monitored so there were sufficient staff to safely meet people's needs and support them in their recreational activities.

The provider had contingency plans in place to promote the safety of the service during the pandemic. The provider had followed government guidance about visiting and had supported relatives to visit people and also stay in contact electronically and by telephone. The provider had arranged for regular COVID-19 testing for staff and people who lived in the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

St Gregory's House Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We had received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection prevention and control (IPC) measures the provider has in place. The team consisted of an adult social care inspector and an infection prevention nurse practitioner. Following the joint visit the IPC nurse practitioner continued to visit the service weekly and verify good IPC practice had been embedded. This has provided CQC with assurance regarding effectiveness of IPC practices within the service

The joint inspection took place on 25 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We signposted the provider to resources to develop their approach through the continued support of the IPC nurse practitioner.