

Ms Trina Smith

Knightwell House

Inspection report

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17 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Knightwell House is a residential care home providing personal care for up to 13 people with a learning disability. At the time of the inspection 11 people were using the service.

- On their arrival at the home, visitors were screened for symptoms of Covid-19 and where required, would complete a lateral flow test to ensure their visit could take place safely in line with current guidance.
- Testing of staff and people for COVID-19 was happening and staff were undertaking further infection control and prevention training.
- Cleaning schedules and cleaning of touch points had been increased to help lower the risk of infection.
- People were supported to maintain contact with their friends and relatives.
- Social activities had been adapted to keep people active during the pandemic. Staff ensured people sanitised their hands prior to and after taking part in group activities.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Knightwell House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. We saw one instance where a member of staff was wearing a face shield and not a mask, this did not meet current guidelines from Public Health England.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have signposted the provider to resources and government guidance in relation to the wearing of Personal Protective Equipment (PPE).