

## Pinxton Manor Limited Pinxton Manor Nursing Home

#### **Inspection report**

Church Street West Pinxton Nottingham Nottinghamshire NG16 6PX Date of inspection visit: 25 November 2020

Date of publication: 29 December 2020

Tel: 01773819191

#### Ratings

#### Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Pinxton Manor Nursing Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. The service is registered to accommodate 40 people. On the day of our inspection 33 people were using the service.

We found the following examples of good practice.

• The service had enough Personal Protective Equipment (PPE) for staff to use. Additional staff uniforms had been purchased for them to leave and have laundered in the home.

• Staff were entering and leaving the home through a separate entrance and an area had been designated for putting on and taking off PPE. Work uniforms were kept in the home and laundered. The start times of staff shifts were flexible, so staff did not start at the same time; this enabled staff to have the time and space to put on their uniform and PPE.

• People were receiving care in their bedrooms to reduce risk to other people and supported isolating.

• Additional staff had been provided through an agency and assurances had been given that these staff only worked in this service.

• Testing was completed weekly for staff and monthly for people, which enabled outbreaks to be identified.

• Due to the lay out of the home, where possible, people had moved bedrooms to safely isolate. When moving, the bedrooms had been deep cleaned. The furniture in communal areas was spaced out and all people were receiving care and their meals in their bedrooms.

• Prior to admission to the service, people were receiving a test to check for coronavirus and completed a 14day isolation to comply with current guidance.

• The home was currently closed for receiving visitors as some people were isolating. People maintained contact with family and friends on the telephone or through internet services.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated** 



# Pinxton Manor Nursing Home

**Detailed findings** 

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 November and was unannounced.

### Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were not assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.