

Unity Homes Limited

Highgrove House

Inspection report

Highfield Road North
Chorley
Lancashire
PR7 1PH

Tel: 01257270643
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Date of inspection visit:
25 January 2021

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15 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Highgrove House is a residential care home providing personal care for up to 43 people, including people living with dementia. The home is in the north of Chorley. Accommodation is provided in two units.

We found the following examples of good practice.

Information at the entrance informed visitors of the current status of the home in relation to the pandemic.

There were good supplies of personal protective equipment (PPE) available in the foyer for visitors. Visitors had their temperature taken at the entrance.

There was a PPE station for staff at the entrance which allowed staff to doff and don PPE safely. Staff were observed using this appropriately.

Staff breaks were staggered to minimise the number of staff in the staff room at one time.

Communal areas of the home were not being used by residents during the current outbreak. This helped to optimise social distancing. Staff were able to take breaks in the staff room and communal areas to help maintain their social distance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Highgrove House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.