

Hartford Care (4) Limited

Hartford Court

Inspection report

Catherington Place
Portsmouth
Hampshire
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Tel: 01256383370

Date of inspection visit:
25 February 2022

Date of publication:
15 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hartford Court can accommodate up to 60 older people in a spacious, specially designed, purpose-built building which provided accommodation across two floors. Each floor could accommodate 30 people. On the day of the inspection visit 44 people were resident in the home. Some people were living with other associated conditions such as dementia and physical and sensory difficulties.

We found the following examples of good practice.

At the time of this inspection the home had an outbreak of Covid 19, essential care givers were visiting in the home the registered manager was following current guidance on visiting.

The layout of the premises ensured the risk of the spread of COVID-19 was reduced. PPE was readily available, and we observed staff wearing PPE as required.

We observed systems and processes in place, in line with guidance, to ensure visitors to the home did not introduce and spread Covid-19. All visitors, including professionals, were subject to a range of screening procedures, including showing evidence of Covid-19 vaccination and a negative lateral flow test before entry into the home was allowed.

Detailed risk assessments were in place for people who used the service which included guidance for staff to follow should the person display symptoms of COVID-19.

The care home was clean and hygienic. Frequently touched areas, such as door handles, handrails received enhanced cleaning.

The provider had an up to date infection control policy in place and carried out appropriate environmental audits. The provider ensured staff were kept up to date with government guidance.

Audits were carried out to ensure staff were following government guidance about the management of infection control during the COVID 19 pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Hartford Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 February 2022 and was announced. We gave the service one days' notice of the inspection

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The registered manager and staff followed current guidance on visiting, the home was open to essential care givers during the ongoing outbreak of Covid 19. Alternative visiting arrangements were in place for other people to visits in a screened room, garden, window visits. People were able to communicate with family and friends using video calls with the support of staff.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.