

Karelink Limited

Abbeymere Care Centre

Inspection report

12 Eggington Road
Wollaston
Stourbridge
West Midlands
DY8 4QJ

Tel: 01384395195

Date of inspection visit:
15 February 2022

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07 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Abbeymere accommodates a maximum of 18 older people that may have dementia, poor mental health, physical disabilities or a sensory impairment. At the time of the inspection there were 18 people at the service.

We found the following examples of good practice.

The provider maintained good levels of personal protective equipment (PPE) and staff were wearing PPE correctly.

There were safe measures in place for health professionals and other professionals who come to the service. They had to show a negative lateral flow test or complete one at the service, a Covid-19 pass if needed and use PPE which was provided by the service.

People were supported to maintain contact with relatives and friends. The registered manager understood the importance which visiting had on people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Abbeymere Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were somewhat assured that the provider was admitting people safely to the service. The provider was not following government guidance for the admission of people from certain settings and a risk assessment had not been completed.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The registered manager was facilitating visits within the home as well as providing alternative methods if needed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach to ensure admitting people to the service is in line with government guidance.