

FitzRoy Support

Donec Mews

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Donec Mews Care Home is a residential care home. It is registered to provide accommodation with personal care for up to 16 people living with a learning disability and/or autistic spectrum disorder. Accommodation was provided over three houses.

We found the following examples of good practice.

The provider had acted to make sure people could have visitors safely. Risk reduction measures such as temperature and symptom checks were required on entry. Personal protective equipment (PPE) and hand sanitisation were also required. Family visits were facilitated for people in the garden during the summer. Those unable to visit used video or telephone calls. The manager effectively communicated these measures to families.

Where social distancing was not possible staff used other mitigation such as PPE. People were encouraged to wash their hands by staff. The provider ensured people were supported to access the community safely. People made good use of outside space during better weather, supported by staff.

The provider followed government PPE guidance and practice. There were posters on the walls to remind staff of infection prevention and control (IPC) best practise. PPE training was given in-house by senior support workers and supported by the clinical commissioning group (CCG).

People who were admitted to the service were required to undertake COVID-19 testing and complete a 14 day isolation period in line with government guidance.

The provider ensured people and staff had access to regular testing for COVID-19 in line with government guidance. The provider followed the correct procedure if staff tested positive for COVID-19. The provider had ensured that all staff and people supported had been vaccinated against COVID-19.

The provider had put cleaning checklists in place to enable staff to know what and when to clean. The provider ensured good practices were in place such as appropriate ventilation at the service. We observed windows were open during inspection. The staff team had responded positively to the new infection prevention and control procedures.

The registered manager had minimised staff movement between the three houses. The provider had also limited the use of agency to prevent infection within the home.

The registered manager had risk assessed staff in vulnerable groups with appropriate actions taken. Staff received full pay from the provider if they had to isolate due to COVID-19. Staff felt well supported by the provider and registered manager.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Donec Mews

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were somewhat assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Although the provider followed government guidance on admissions, their admissions policy did not reflect this guidance. The registered manager said they would get the policy updated.

Staff were using a spray cleaner in some areas to prevent the spread of COVID-19. At the time of inspection best practise guidance taken from <https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings/covid-19-decontamination-in-non-healthcare-settings> states "Avoid creating splashes and spray when cleaning."

We advised the registered manager of this and they stopped using sprays and used products in line with government guidance following the inspection.

We have also signposted the provider to resources to develop their approach.