

# Triangle Group Practice

## Inspection report

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Date of inspection visit: 27 January 2020  
Date of publication: 17/02/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

# Overall summary

We carried out an announced comprehensive inspection at Triangle Group Practice on 26 November 2019.

At that inspection, we found that:

- The practice was not monitoring high risk medicines in accordance with guidance and recommendations.
- The practice did not have all recommended emergency medicines and had not assessed the need for these.
- The practice did not have paediatric pulse oximeter.

We rated the practice requires improvement overall and we rated them as inadequate for providing safe services because of the concerns found at that inspection, we served the provider with a warning notice for breaches of regulation 12 (Safe care and treatment) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 which we asked them to have become compliant by 6 January 2020. You can read our findings from our last inspection by selecting the 'all reports' link for Triangle Group Practice on our website at <https://www.cqc.org.uk/location/1-559769040>.

We carried out this focussed follow up inspection on 27 January 2020. We carried out this inspection to check whether the provider had made enough improvements to become compliant with regulation 12. The practice was not rated on this occasion.

At this inspection, we found that:

- The provider had implemented improvements to address breaches of regulations 12.
- The practice had a safe and effective system to monitor patients on high risk medicines.
- Appropriate emergency medicines and equipment were in stock and fit for use.

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

**Please refer to the detailed report and the evidence tables for further information.**

## Our inspection team

Our inspection team was led by a CQC lead inspector and supported by a GP specialist advisor.

## Background to Triangle Group Practice

Triangle Group Practice is based in Lewisham, south east London, close to Ladywell railway station. There is public car parking available opposite the practice and the area is well served by public transport.

The practice operates from premises that were converted in 1990. There is step free access into the premises and to all floors. The surgery is based in an area with a deprivation score of 3 out of 10 (1 being the most deprived), and has a higher level of income deprivation affecting older people and children. Compared to the average English GP practice, slightly more patients are unemployed.

There are approximately 7400 patients at the practice. Compared to the England average, the practice has more young children as patients (age up to nine) and fewer older children (age 10 – 19). There are more patients aged 20 – 59, and fewer patients aged 60+ than at an average GP practice in England.

Four doctors work at the practice: two male and two females. Three of the doctors are partners and there is one salaried GP (who is female). There is one locum GP who works one day a week at the practice. The practice provides 28 GP sessions per week.

At the time of our last inspection the practice did not have a practice nurse in post. At this inspection a new practice nurse had been recruited. There is a Minor Surgery clinic once a week which offers joint injections, incision and drainage and the removal of moles, skin tags and other lesions. Other services provided by Lewisham Clinical Commissioning Group (CCG) include a counsellor who visits the practice once a week, a dietician who visits once every two weeks and a bereavement counsellor who attends the practice as and when required.

The practice offers GP services under a General Medical Services contract in the Lewisham Clinical Commissioning Group area. The practice is registered with the CQC to provide surgical procedures, diagnostic and screening procedures, family planning, treatment of disease, disorder or injury and maternity and midwifery services.