

Waterfield Supported Homes Limited

Waterfield Supported Homes Limited - 10 Dowanhill Road

Inspection report

10 Dowanhill Road
London
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Date of inspection visit:
27 January 2022

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10 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

10 Dowanhill Road is a care home for up to seven people with mental health needs. At the time of our inspection there were seven people living at the home. The home was an adapted residential property with accommodation across three floors. There was a communal dining room, lounge, kitchen and garden.

We found the following examples of good practice:

The provider had effective measures in place to help manage the COVID -19 outbreak. There were safe arrangements in place for professionals visiting the service. This included a confirmed negative lateral flow test result, proof of vaccination against COVID-19, the requirement to show a COVID-19 pass, hand sanitisation and new personal protective equipment (PPE) was provided.

The home was clean. Domestic staff followed cleaning schedules which were checked by senior staff to ensure they were following infection control policies. Staff were required to regularly clean high touch surface areas.

Staff had training in infection control and the use of personal protective equipment (PPE).

People were supported to see their family and friends. If this was not possible staff were using technology to keep family members updated.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the service were following appropriate infection prevention and control procedures to keep people safe.

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Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.