

St Philips Care Limited

Dearne Valley Care Centre

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Dearne Valley Care Centre is a 'care home.' People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

We found the following examples of good practice.

Families and friends had received up-to-date information about visiting restrictions. Alternative arrangements such as window and garden visits had taken place using an appointment system. People had been supported to keep in touch with relatives and friends by using technology such as Skype and Zoom calls, as well as telephone calls. The home had purchased a screen to support safe indoor visits.

All visitors to the home followed clear procedures, such as having their temperature checked and wearing personal protective equipment (PPE). Clear areas were designated for putting on and taking off PPE.

Staff take breaks one at a time and remain socially distanced from one another wherever possible. People were supported to self-isolate in their rooms. Staff supported people with individual activities in their rooms, such as quizzes and crafts. Signs on people's doors who had tested positive reminded staff to wear full PPE before entering. Some people who were at an increased risk of a deterioration in their mental health were supported to stay in their rooms with their doors open. Care plans documented the individual support people needed to self-isolate.

Staffing had been arranged considering staff working in cohorts and to minimise staff movement around the home. Arrangements were in place for meals to be delivered to people's rooms without staff movement across different zones in the home.

PPE stations were well-stocked. Staff were observed wearing appropriate PPE. The registered manager had developed a range of procedures to ensure check staff were wearing PPE appropriately. Reminders about the use of PPE were placed in discrete areas throughout the home. Clinical waste bins were contained in bathrooms designated for putting on and taking off PPE, and this was disposed of securely.

Testing took place as set out in government guidelines. Staff were tested for Covid on a weekly basis. People were tested for Covid every 28 days. Staff had received specific training on how to swab people for the Covid tests and had learnt how to support people through the testing process.

The home was cleaned regularly using products appropriate to minimise Covid. Handwashing was encouraged.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was Safe.

Inspected but not rated

Dearne Valley Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.