

Cathena Healthcare Limited

Wickham House

Inspection report

Chapel Lane
Wickham Market
Woodbridge
IP13 0SG

Date of inspection visit:
17 November 2020

Date of publication:
02 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Wickham House is a residential care home providing personal and nursing care to 34 people. On the day of this inspection nobody was living in the service.

We found the following examples of good practice.

- The service was not currently in use but the provider was ensuring it was cleaned to a good standard ready to receive admissions. .
- Professional visitors were admitted through the main entrance and everyone was temperature tested and completed robust infection control procedures prior to entering the service.
- Risks to staff in relation to their health, safety and well-being had been thoroughly assessed. The registered manager told us when the unit opens individual risk assessments will be carried out for each person who was admitted.
- The environment was well organised with staff changing area, including laundry facilities. All bedrooms had en-suite bathrooms which meant people would not need to share facilities.
- The provider had developed robust policies, procedures and guidance for the location which the registered manager told us would be implemented when they received admissions.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Infection control processes were safe.

Wickham House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider would prevent visitors from catching and spreading infections.
- We were assured that the provider would meet shielding and social distancing rules.
- We were assured that the provider would admit people safely to the service.
- We were assured that the provider would use PPE effectively and safely.
- We were assured that the provider would access testing for people using the service and staff.
- We were assured that the provider would promote safety through the layout and hygiene practices of the premises.
- We were assured that the provider would make sure infection outbreaks were effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.