

Ashfield Medical Centre

Inspection report

15 Austhorpe Road
Crossgates
Leeds
West Yorkshire
LS15 8BA
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Ashfield Medical Centre on 4 December 2018, as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe, protected them from avoidable harm and was delivered in line with current best practice guidance and legal requirements.

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care and treatment.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of good-quality, person-centre care.
- The leadership, governance and culture of the practice promoted the delivery of good quality person-centred care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC inspector and included a GP specialist advisor, a CQC observer who was shadowing the team and a second CQC inspector.

Background to Ashfield Medical Centre

Ashfield Medical Centre, also known as Dr Walling and Partners, is a GP training practice located across two sites in the Crossgates and Seacroft areas of Leeds. As part of our inspection we visited both sites.

Main Site - 15 Austhorpe Road, Crossgates, Leeds, West Yorkshire, LS15 8BA

Branch Site - Grange Medical Centre, 999 York Rd, Leeds, LS14 6NX.

The provider is registered with the Care Quality Commission (CQC) to deliver the regulated activities; treatment of disease disorder or injury, diagnostic and screening procedures, surgical procedures, maternity and midwifery services and family planning.

The practice provides primary care services, under the terms of a Personal Medical Services (PMS) contract, for approximately 6,875 patients. This is a contract between general practices and NHS England for delivering services to the local community.

There are seven permanent doctors including four salaried doctor (2 male and 5 female) at the practice who registered with the CQC in April 2013. They are supported by three practice nurses, two healthcare assistants and an experienced administrative team.

Approximately 20% of patients registered with the practice are aged under 18 years. Patients aged over 65 years account for approximately 19% of the registered practice population. These percentages are similar to the average for all GP practices in England. Income deprivation indices affecting children and older people are both similar to England averages.

When we returned to the practice for this inspection, we checked, and saw that the previously awarded ratings were displayed, as required, in both the practice premises. The overall rating was displayed on the practice website with a link to the inspection report.