

# Provide Community Interest Company Tekhnicon House

## Inspection report

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14 January 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Tekhnicon House is a supported living service, providing personal care to six people at the time of inspection. The premises are residential properties in keeping with other houses in the area.

We found the following examples of good practice.

The premises were clean and hygienic. There were daily and hourly cleaning schedules in place.

The provider had involved people in cleaning their own home to encourage independence.

Staff and people were taking part in regular COVID-19 testing, in line with best practice guidance. All staff and people had received both doses of the COVID-19 vaccine.

The provider had given staff additional training in the correct procedures for wearing of PPE (personal protective equipment), had adequate stocks of PPE available, and had designated areas for staff to change their PPE.

People were supported to stay in contact with their families and loved ones during periods of lockdown through a variety of measures, including daily telephone calls, video calls, and garden visits.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Tekhnicon House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 January 2022 and was announced. We gave the service one days notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.