

S L Crabtree

Cedar Grange

Inspection report

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Tel: 01422242368

Date of inspection visit:
16 June 2017

Date of publication:
07 July 2017

Ratings

Overall rating for this service

Good ●

Is the service safe?

Good ●

Is the service effective?

Good ●

Summary of findings

Overall summary

We carried out an unannounced comprehensive inspection of this service on 8 January 2016. At that time the service was given a quality rating of 'good' overall. After that inspection we received concerns in relation to safeguarding and compliance with the Mental Capacity Act and Deprivation of Liberty Safeguard legislation. As a result we undertook a focused inspection to look into those concerns. This report only covers our findings in relation to those. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for (location's name) on our website at www.cqc.org.uk

Cedar Grange is a registered care home providing accommodation for 18 older people. The home is a large detached property located in the Holmfield area of Halifax and can be easily reached by public transport from the town centre. There are three lounges and a dining room on the ground floor and bedroom, both single and doubles are available on the ground and first floors, some of which have en-suite toilet facilities.

At the time of the focused inspection on 16 June 2017 there were 18 people using the service.

There was a registered manager in post. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

People told us they felt safe living at Cedar Grange and we found staff understood how to keep people safe from harm. Robust systems were in place to make sure people were protected from any financial abuse.

People were supported to have maximum choice and control of their lives and staff supported them in the least restrictive way possible; the policies and systems in the service support this practice. The legal requirements relating to Deprivation of Liberty Safeguards (DoLS) were being met.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Good ●

At the last inspection the service was assessed as being safe and this has not changed following our review of safeguarding.

Staff understood how to keep people safe from harm and robust systems were in place to protect people from financial abuse.

Is the service effective?

Good ●

At the last inspection the service was assessed as being effective and this has not changed following our review of compliance with the Mental Capacity Act and Deprivation of Liberty Safeguard legislation.

The legal requirements relating to Deprivation of Liberty Safeguards (DoLS) were being met. Staff had received training and demonstrated a very good understanding of this legislation.

Cedar Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions.

We undertook an unannounced focused inspection of Cedar Grange on 16 June 2017. This inspection was completed in response to concerns around safeguarding and compliance with the Mental Capacity Act and Deprivation of Liberty Safeguards legislation.

The inspection was undertaken by two adult social care inspectors. During our inspection we spoke with six people who used the service, two relatives, two care workers, two senior care staff and the registered manager. We also looked at care files and financial records.

Is the service safe?

Our findings

People who used the service told us they felt safe at Cedar Grange. One person said, "Yes I feel safe, here, the staff are very nice." Another person said, "Yes I do because everyone is here." A third person said, "Yes I feel safe because there is always someone about." One person explained they felt safe because they had a pendant they wore around their neck and if they needed a member of staff they pressed the button and someone would come.

We saw there were safeguarding policies and procedures in place and we saw all of the staff had received safeguarding training. We spoke with three members of staff about their understanding of safeguarding and what they would do if they thought people who lived at the home were at risk. All of them were able to identify different types of abuse and we saw the registered manager had made appropriate referrals to the safeguarding team when this had been needed. This meant staff understood how to keep people safe.

We saw the registered manager was holding money for some people and saw there were financial care plans in place, which detailed what support people required to manage their finances. We saw robust procedures were followed, receipts were obtained for any purchases made and regular audits of monies held took place. We checked the transaction records and monies held for three people and found them to be accurate. This meant people were being protected from any financial abuse.

Is the service effective?

Our findings

The Mental Capacity Act 2005 (MCA) provides a legal framework for making particular decisions on behalf of people who may lack the mental capacity to do so for themselves. The Act requires that, as far as possible, people make their own decisions and are helped to do so when needed. When they lack mental capacity to take particular decisions, any made on their behalf must be in their best interests and as least restrictive as possible.

People can only be deprived of their liberty so that they can receive care and treatment when this is in their best interests and legally authorised under the MCA. The authorisation procedures for this in care homes and hospitals are called the Deprivation of Liberty Safeguards (DoLS).

We checked whether the service was working within the principles of the MCA, and whether any conditions on authorisations to deprive a person of their liberty were being met.

We found the service was working within the principles of the MCA, staff had received MCA training and had a good understanding of how these principles applied to their role and the care they provided. The registered manager and lead senior carer demonstrated an excellent knowledge of the legislation and how this was practically implemented within the service. This showed us staff understood the legislation and were acting within the law.

The registered manager had or had requested copies of any Lasting Power of Attorney (LPA) orders which were in place. A LPA is a legal document that allows someone to make decisions for you, or act on your behalf, if you're no longer able to or if you no longer want to make your own decisions. LPA's can be put in place for property and finance or health and care. This meant they had or were in the process of checking if individuals had the legal rights to make specific decisions on their relatives behalf.