

Nottingham Community Housing Association Limited

280-282 Wells Road

Inspection report

280-282 The Wells Road
Nottingham
Nottinghamshire
NG3 3AA

Tel: 01159412743
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Date of inspection visit:
04 December 2020

Date of publication:
23 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The service provides accommodation and personal care for up to six people living with a learning disability and or autistic spectrum disorder. At the time of our inspection there were six people living at the service.

We found the following examples of good practice.

Government guidance was followed for visiting arrangements. Visitors were provided with hand washing facilities and personal protective equipment [PPE]. Only essential visits were taking place at the time of our inspection. People living at the home were supported to use alternative methods to remain in contact with relatives.

People had been supported to isolate in their bedrooms. Commodes had been purchased so that people did not need to share the communal toilet facilities. Other communal areas were monitored by staff and temporary changes were in place to enable social distancing.

Staff were wearing appropriate PPE. PPE stations were accessible with hand sanitiser around the home. Staff had been trained and observed in practice before being signed off as competent in the correct use of PPE and handwashing. Pictorial guidance was displayed appropriately around the home as a reminder for staff.

People were tested regularly and monitored for signs of COVID-19. Temperatures were taken twice daily to help identify new cases and monitor people with the virus for signs of deterioration.

The premises looked clean, cleaning was scheduled for morning, afternoon and night. The registered manager had sought advice on cleaning products. Touch points were cleaned more frequently with anti-bacterial wipes.

Shift patterns were changed and staff worked longer hours to reduce the risk of staff bringing COVID-19 in to the home. Staff met outside once a week as a team, this enabled staff to support each other and pass on new information so that staff were following the most up to date government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

280-282 Wells Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We were not assured that the provider had always accessed testing for staff when necessary. A staff member had recently returned to work after a period off work, without being tested. The staff member worked five shifts before a test was carried out. The registered manager has since updated their policy to include staff testing following a period of annual leave or staff sickness.

The home appeared clean routines were in place for cleaning. Anti-bacterial wipes were used for touch points to lower the risk of cross contamination. At the time of the inspection, there was no evidence to show that a specific infection control audit was carried out, to check and monitor the cleanliness of the home and staff practice. However, the manager informed us an audit for infection control was being developed.

We have also signposted the provider to resources to develop their approach.