

Abbeyfield Society (The) Abbeyfield Parkdale

Inspection report

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Date of inspection visit:
19 November 2020

Date of publication:
10 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Abbeyfield Parkdale is a residential care home providing personal care to 12 people aged 65 and over at the time of the inspection. The service can support up to 30 people in one adapted building.

We found the following examples of good practice.

- Visiting policies were in place and these were shared with relatives via email and on entry to the home. Visitors were required to wear PPE in line with current guidance, use hand sanitiser, undergo temperature checks and complete a Covid-19 screening questionnaire before they were granted access.
- People were supported to communicate with their families through video calling including participating in interactive quizzes with their relatives and exchanging letters and photographs. Scrap books were being created for each resident to share information with their relatives regarding the activities they had engaged in whilst the home had been closed to visitors.
- People were supported by staff who wore Personal Protective Equipment (PPE) in line with current guidance.
- Staff were fully trained regarding infection prevention and control and the registered manager undertook regular competency checks to ensure compliance.
- People's additional sensory needs caused by staff wearing PPE was understood by staff. Staff supported one person with a hearing impairment who usually lip reads by using flash cards.
- Where people had cognitive impairments, mental capacity assessments to determine whether they could make an informed decision regarding testing for Covid-19 were undertaken. Where people were assessed as lacking capacity, a decision was made in their best interests.
- Daily cleaning schedules were in place that complied with current guidance and these were followed. Thorough infection control audits identified any actions and these were addressed where needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Abbeyfield Parkdale

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 19th November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.