

Barchester Healthcare Homes Limited

Denmead Grange Care Home

Inspection report

Parklands Business Park
Forest Road, Denmead
Waterlooville
PO7 6XP

Website: www.barchester.com

Date of inspection visit:
11 February 2021

Date of publication:
08 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Denmead Grange is a care home for people who require nursing or personal care and can accommodate 60 people. Denmead is a newly registered care home and at the time of this inspection 20 people were living at the home.

We found the following examples of good practice.

Staff donned, doffed and disposed of personal protective equipment (PPE) safely and in line with the relevant guidance. Throughout our inspection staff were wearing the required levels of PPE and maintaining social distancing as much as possible.

Visiting was suspended at the time of this inspection due to an outbreak of Covid 19 but a designated room with appropriate infection prevention and control measures had been set up enabling safe visiting. Relatives were also supported to safely visit their loved ones in exceptional circumstances, such as when people were receiving end of life care.

Processes in place for any visitors were clear, and included a temperature check, hand sanitizing station, and appropriate PPE for use.

Regular testing was completed for staff and people living at the home. This meant prompt action could be taken should anyone test positive for COVID-19.

Processes were in place to ensure when the home resumed admissions, they were admitted safely and self-isolated for 14 days, in accordance with national guidance.

Staff had training and support to understand the fundamentals of infection control and Covid 19. There was a contingency plan for the service during an outbreak.

The home was clean and hygienic. Robust cleaning measures were put into place. For example, they had measures in place to make sure high touch areas maintain a high level of cleanliness.

The provider had developed policies, procedures and guidance for the home which had been implemented. Quality assurance audits were being completed during the COVID-19 pandemic to reflect best practice. Staff knew how to immediately instigate full infection control measures to care for a person with symptoms to avoid the virus spreading to other people and staff members. A root cause analysis was carried out at the home to look into the outbreak of Covid in the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Denmead Grange Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.