

Minearch Limited

The Shieling

Inspection report

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Merseyside
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14 August 2020

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09 September 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Shielling is a residential care home providing personal care for up to 29 people aged 65 and over. At the time of the inspection the service was supporting 29 people.

We found the following examples of good practice

- The service was booking visits with family and friends in at a time that suited people and was spaced out to avoid potential infection transmission with other visitors. Information on what was expected from visitors to comply with infection control procedures was communicated at the time of booking.
- All visitors to the home had their temperature taken by an electronic device in the reception area. The temperature was recorded in the visitors sign in book. If someone had a temperature that caused concern they would be denied entry to the home.
- The registered manager was participating in the whole home testing process and had scheduled testing for people and staff.
- Sanitiser and PPE were available throughout the home. There were posters in the home to promote best practice guidance on how to put on and take off gloves, aprons and masks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

The Shieling

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 14 August 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.