

# St Mungo Community Housing Association

# St Mungo's Broadway - 2 Hilldrop Road

## Inspection report

St Mungo's  
2 Hilldrop Road  
London  
N7 0JE

Tel: 02077006402  
Website: [www.mungosbroadway.org.uk](http://www.mungosbroadway.org.uk)

Date of inspection visit:  
28 January 2021

Date of publication:  
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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

St Mungo's Broadway – 2 Hilldrop Road is a care home which is registered to accommodate a maximum of 29 people with a history of alcohol misuse, homelessness and mental health conditions. On the day of our inspection, the service was providing care for 27 men.

We found the following examples of good practice.

When people had COVID-19 symptoms, they were asked to take a COVID-19 test and to self-isolate until the result was received. These people were allocated their own bathroom and a sign was placed on their bedroom door stating when their self-isolation period was ending. This simple signage reassured people. It reminded those who were self-isolating and others in the service when they would be able to socialise with their peers again. This increased compliance with social distancing and self-isolation rules.

The service formed social bubbles when people struggled to social isolate. In one case, a group of people using the service, because they were in close contact with the same person with suspected COVID-19, had been allocated a designated area at the service (bedrooms, bathrooms and communal areas) where they were spending time while self-isolating. Staff were allocated to support the bubble with food, fluids and other needs people might have. Although the people involved still needed to observe social distancing rules, they responded well to it. This increased their collaboration with the COVID-19 infection control measures and the risk of spreading of infection was reduced.

The service allowed visits from friends and families throughout the pandemic. This took place outside of the building. People using the service had capacity and could go in and out of the service when they wanted. However, due to their physical and mental wellbeing (for example long and short-term memory loss), they did not always follow the national guidance. Allowing people to receive visitors outside the building helped monitoring and reduction of people's social contacts and reduction in risk of containing and spreading the coronavirus.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# St Mungo's Broadway - 2 Hilldrop Road

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service - some signposting provided.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises - some signposting provided.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach in relation to new admissions and the layout of furniture in the communal areas. This has been addressed shortly after our visit.