

Robert Stephen

# Purbeck House Care Home

## Inspection report

135 London Road  
Waterlooville  
Hampshire  
PO7 7SH

Tel: 02392261307

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10 February 2022

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22 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Purbeck house care home is registered to provide accommodation and personal care services for up to 15 older people and people who may be living with dementia. At the time of our inspection there were 13 people living at the home.

We found the following examples of good practice.

Visitors were welcomed to the service, the positive impact to people's well-being was recognised. Family members and friends could stay in touch with people with phone and video messaging. Visits were facilitated in line with government guidance.

The care home was clean and hygienic. Frequently touched areas, such as door handles, handrails and computer equipment received enhanced cleaning. Staff had access to the required cleaning products and equipment to maintain a safe environment.

Audits were carried out to ensure staff were following government guidance about the management of infection control during the COVID 19 pandemic.

The provider ensured that staff received appropriate training and support to help prevent the spread of infection. All staff had received regular training on infection control and the use of personal protective equipment.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Inspected but not rated

# Purbeck House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

The provider was following current guidance to ensure people living in the service received visitors. There was a range of visiting options available to people, indoor conservatory visit, garden visit, window visits.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.