

Wollaton View Limited

Wollaton View Care Home

Inspection report

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17 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wollaton View is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement.

Wollaton View Care Home can accommodate up to 46 people. At the time of our inspection there were 38 people living at the service.

We found the following examples of good practice.

- Staff had received training in donning and doffing personal protective equipment (PPE), and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance. Staff had received further training in Covid-19 and infection control.
- IPC (infection prevention and control) checks were carried out daily by a designated person to ensure that the service was always clean and that staff were wearing appropriate personal protective equipment (PPE).
- We saw the infection control policy and COVID-19 policy and both were kept up to date in line with current guidance. We reviewed audits which reflected actions had been taken to maintain the standards within the home.
- There were no visitors allowed in the home at the time of our inspection. Only essential medical professionals had entered the home during the outbreak. The registered manager told us that they were having a visiting pod built so that they could accommodate safe visiting after the outbreak.
- Window visits had been accommodated wherever possible so that people could see their families.
- There was a comprehensive and robust infection prevention and control audit in place which was carried out monthly along with the other regular checks throughout the home.
- The home was clean throughout and additional domestic staff had been utilised to ensure that the home was consistently clean and touch points regularly wiped. Clinical waste collection had been increased during the outbreak.
- Handovers for the staff team had been organised in the lounge area which is large enough for staff to be able to socially distance.
- We saw a COVID-19 risk assessment had been written which covered all areas to be considered. This included personal protective equipment and social distancing, handwashing and symptoms of the virus.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Wollaton View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.