

Lister House Limited

Lister House Nursing Home

Inspection report

13 Heaton Road
Heaton
Bradford
West Yorkshire
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17 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Lister House provides nursing, personal care and accommodation for up to 32 people, some of whom are living with dementia. At the time of the inspection there were 29 people living at the home.

We found the following examples of good practice.

A robust screening process was in place for all visitors. This included a COVID-19 questionnaire, temperature checks and proof of a negative lateral flow device test. Checks were also made of visiting professionals vaccination status. There was clear signage at the entrance to the home and access to personal protective equipment (PPE) and hand sanitiser.

The home was clean and enhanced cleaning schedules were maintained. Communal areas were well ventilated and had been adapted to promote social distancing. This reduced the risk of cross infection.

Safe visiting was taking place with consideration of individual's needs and preferences. The home had also created a visitor's pod in the grounds.

The provider had policies and procedures in place to ensure infection prevention and control measures were followed. Staff had recently completed refresher training which included observations of doffing and donning PPE and effective hand washing. The registered manager promoted a culture of ongoing learning and improvement and worked closely with the local authority and clinical commissioning group.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lister House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider's visiting arrangements aligned to current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.