

# Trident Reach The People Charity Hampton Road

## Inspection report

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08 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Hampton Road is a care home that provides accommodation and personal care for up to four people with a learning disability and/or mental health diagnosis. At the time of the inspection three people were using the service.

We found the following examples of good practice.

Systems were in place to support staff and people to undertake regular testing.

People lived in a spacious environment which enabled people to socially distance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Hampton Road

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 08 February 2022 and was announced. We gave the service 24 hour's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was using PPE effectively and safely. We observed staff did not wear face masks in accordance with government guidelines. A generic risk assessment was in place to provide a rationale for this and individualised risk assessments were sent to CQC following the inspection. The registered manager told us since our inspection new protocols would be implemented for staff to wear visors.

We have signposted the provider to resources to develop their approach.

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We saw areas of the home where the integrity was compromised due to wear and tear. We observed areas where the cleanliness could be improved to promote the hygiene practices of the premises.

We have signposted the provider to resources to develop their approach

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting

professionals were vaccinated against COVID-19.