

Premcard Limited

# Byng House

## Inspection report

Byng House  
30 Promenade  
Southport  
PR8 1QU

Date of inspection visit:  
30 March 2021

Date of publication:  
21 April 2021

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Byng House is a nursing home located in Southport. The home can accommodate up to 36 people. At the time of this inspection, one person was living at the home.

We found the following examples of good practice.

- A safe visiting procedure was in place. People's relatives were tested for COVID-19 with lateral flow tests prior to visits taking place. Lateral flow testing is a fast track test which allows the home to receive a COVID-19 test result within 15 to 30 minutes. All visits were pre booked and people's relatives were supported to wash their hands and wear personal protective equipment (PPE).
- Staff and residents were tested regularly for COVID-19.
- People were admitted to the service safely. People were tested for COVID-19 prior to their arrival and were cared for in their own rooms during the 14 day isolation period. There was a designated area for people with a confirmed COVID-19 diagnosis. This area had its own entrance and was separate from the rest of the home.
- The home was clean and hygienic throughout. The registered manager told us they had implemented stricter cleaning protocols to minimise the risk of spreading infection.
- Staff were using and disposing of PPE safely and in line with the relevant national guidance.
- A dedicated infection prevention and control lead and a COVID-19 champion kept staff updated on any changes to COVID-19 guidance.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Byng House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 30 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.